

JOHN BLANCO-SLINGERLAND

Product designer with 15+ years across healthcare, enterprise software, and developer tools. Most recently design lead for a clinical AI platform, working where interface design meets systems design.

I HELP COMPANIES DELIVER AI-ENABLED WORKFLOWS DESIGNED FOR HUMANS, WHEN IT REALLY MATTERS

Home Alameda, California
Phone 704-402-8651
Email jslngrlnd@gmail.com
LinkedIn linkedin.com/in/johnslingerland
Portfolio jslingerland.com/portfolio

EXPERIENCE

- ❑ STAFF PRODUCT DESIGNER

Counterpart Health (Clover Health)

Jan 2025 - Sept 2026
San Francisco, CA

 - Unified three AI features into one clinical workflow — pre-visit brief, clinical assistant chat, and scribe — by leading the platform architecture across teams.
 - Redesigned the AI-supported visit experience with per-category patterns, a progressive disclosure model, and information architecture that made LLM output scannable in the ninety seconds before an exam.
 - Designed a clinical assistant physicians could use with a patient in the room.
 - Partnered with engineering on architecture and data-model decisions, shaping product direction alongside the experience.
- ❑ SENIOR PRODUCT DESIGN MANAGER

Amazon-One Medical

February 2022 - April 2024
San Francisco, CA

 - Led the provider and care team redesign, launching features that improved provider satisfaction as measured by quarterly surveys.
 - Improved usability of complex healthcare workflows as a hands-on player-coach with Research, Product Management, and Engineering.
 - Mentored and grew the product design team, supporting 5 designers into senior roles.
- ❖ SENIOR PRODUCT DESIGNER-SENIOR PRODUCT DESIGN MANAGER

Cisco-AppDynamics

Aug 2017 - March 2022
San Francisco Bay Area

 - Redesigned access management from a rigid role-based system to a scalable least-privileged model, reducing role creation time.
 - Simplified agent installation from a multi-step manual setup to two commands, with automated process detection and tagging.
 - Led design for the administrator and product education experiences, including a new Learning Management System (LMS).
 - Built and maintained design system documentation used across product teams.
- ❑ SENIOR PRODUCT DESIGNER & DESIGN DIRECTOR

Capital One · Womply · agency and startup roles

2009 - 2017

 - Led end-to-end design of Spend Analytics at Capital One, a data visualization platform used by 155+ retailers, with HTML/CSS prototypes and design QA that cut time-to-launch.
 - Shipped 9 features and a cross-platform design system at Womply spanning Android, iOS, and desktop, including a secure messaging app with passwordless onboarding.

EDUCATION

2009 - 2011	Art Institute of California - Sacramento Bachelor's Degree, Web Design and Interactive Media	2002 - 2005	Catawba Valley Community College Associate of Arts (A.A.), Graphic Design
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SKILLS

Design Design systems, information architecture, interaction design, prototyping, responsive design (iOS, Android, desktop)	AI & Platform AI/LLM interface patterns, clinical and enterprise workflow UX, platform architecture, data visualization	Research Usability testing, A/B testing, customer interviews, design sprints, facilitation	Leadership Team leadership, mentorship, engineering and product partnership; Figma, HTML/CSS, design QA; Certified OKR Coach
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